

Registered Office Address: 12-14 High Street, Caterham, England CR3 5UA

Affordable Fees Policy

We want to help everyone access quality therapy at a price they can afford. This policy outlines what fees you (the therapy client) can expect from us (the organization). The policy's success relies on honest, transparent communication from us and you.

Affordable Therapy

In your advice call will talk with you about your financial situation and where you think you fit in our fee scale before we agree on a fee.

As and when you let us know that your financial circumstances have changed, or during a therapy review, your therapist will also consider any change in fees in line with this policy and our fee scale.

Thinking About Your Fee

We have three levels of fees. These are shown in the graphic below. Please think about which level most closely describes overall, your financial situation. This will give you a good idea of the fee you are most likely to be offered. We will discuss fees further with you during your advice call.

Special Teams

We have two teams of therapists. One team helps clients with complex trauma, which requires special skills. This may affect the fee we can offer you if you need to see a therapist from this team.

Neurotribe's Sliding Scale



Illustration by Fariah Garner